

Grievance Redressal Forum  
TPWODL, BURLA  
Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017



Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

Bench: Ranjan Kumar Naik, President, S.K Dora (Co-opted Member) and S.Tripathy, Member (Finance)

Ref: GRF/Burla/Div/DED/ (Final Order)/549(4)

Date: 23.12.2025

**Present:**

Sri Ranjan Kumar Naik, President  
Sri S.Tripathy Member(Finance)

1	Case No.	BRL/543/2025				
2	Complainant/s	Name & Address		Consumer No		
		Gangadhar Sahu C/O-Anadi Banichul At-Golbandha, Po-Bamparda, Ps-Barkote, Dist-Deogarh-768110		4141-1114-0060	9937747016	
3	Respondent/s	S.D.O (Elect), Deogarh		Division D.E.D, TPWODL, Deogarh		
4	Date of Application	16.12.2025				
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓	
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X	
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X	
		7. Interruptions	X	8. Metering	X	
		9. New Connection	X	10. Quality of Supply & GSOP	X	
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X	
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X	
		15. Others (Specify) -X				
		6	Section(s) of Electricity Act, 2003 involved			
		7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓		
2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004						
3. OERC Conduct of Business) Regulations,2004						
4. Odisha Grid Code (OGC) Regulation,2006						
5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004						
6. Others						
8	Date(s) of Hearing			16.12.2025		
9	Date of Order	23.12.2025				
10	Order in favour of	Complainant	Respondent	Others	✓	
11	Details of Compensation awarded, if any.	NIL				



Appeared

**For the Complainant-** Gangadhar Sahu  
Represented by Anadi Banichul

**For the Respondent -** SDO(Electrical), Deogarh, TPWODL.

**GRF Case No- BRL/543/2025**

Gangadhar Sahu  
C/O-Anadi Banichul  
At-Golbandha, Po-Bamparda, Ps-Barkote,  
Dist-Deogarh  
Consumer No-4141-1114-0060

**VRS**  
SDO(Electrical), Deogarh, TPWODL.

**COMPLAINANT**

**OPPOSITE PARTY**

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

However, the Opposite Party is advised to resolve the case as per internal bill revision mechanism in force.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.

S.Tripathy  
Member (Finance)  
Member

*Grievance Redressal Forum*  
**TPWODL, Burla - 768017**

**Copy to: -**

Ranjan Kumar Naik  
(President)  
President

*Grievance Redressal Forum*  
**TPWODL, Burla - 768017**

1. Gangadhar Sahu, C/O-Anadi Banichul, At-Golbandha, Po-Bamparda, Ps-Barkote, Dist-Deogarh
2. Sub-Divisional Officer (Elect.) Deogarh, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), DED, TPWODL, Deogarh
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forum."

This Order can be accessed at TPWODL Website → [tpwesternodisha.com](http://tpwesternodisha.com) → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/543/2025)

~~GRF~~  
CHP

**GRIEVANCE REDRESSAL FORUM,**  
Qtr. No-SD 6/2, Sourav Vihar, Near NSC College, BURLA-768017.  
E-mail: grf.burla@tpwesternodisha.com

**GRIEVANCE REDRESSAL FORUM**

*Received*

Complaint No. \_\_\_\_\_

No. ....

4141 1114 0060

Dt. ....

**TPWODL, Burla**

(1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Gangadhar Sahu  
AT - Golabanda  
PB - Bomberda  
Pin - 768110

pe. Borkot  
Dist Deogarh  
mobil 9937747016

(2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

S. D.O. - Tlwodl, Deogarh

(3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

(4) Relief sought for.

(5) Any interim relief sought for, pending final decision.

(6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum or any other Court. If so please give details.

(7) Date of filing complain in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

(8) Complain no. allotted by the office of ESO/SDO/EE, if any.

Place: - Sambapur Borkot

Date: -

16/12/25

*x* **Papina Parida**  
Signature of the Applicant

40 - Gangadhar Sahu